



भारतीय समुद्री विश्वविद्यालय
INDIAN MARITIME UNIVERSITY
(A Central University under the Ministry of Ports, Shipping and Waterways, GoI)
HEADQUARTERS

IMU-HQ/CA/15/01/Ministry/2023

28.11.2024

NOTIFICATION

APPOINTMENT OF OMBUDSPERSON

1. In pursuance of UGC (Redressal of Grievances of Students) Regulations, 2023 and subsequent constitution of Student Grievances Redressal Committee in IMU Campuses and Affiliated Institutions vide Circular No. 2321 dated 22.12.2023, Competent Authority has appointed Prof. (Dr.) VR Muraleedharan, (Retd.), IIT Madras as Ombudsperson of IMU as per the ibid UGC Regulations.
2. Students' Grievance Redressal Committee (SGRC) shall follow principles of natural justice while considering the grievances of students.

3. Appeals to the Ombudsperson be made to the following address;

**Professor (Dr.) VR Muraleedharan (Retd),
Ombudsperson,
O/o Controller of Examinations,
Indian Maritime University, Headquarters,
East Coast Road, Semmencherry,
Chennai - 600119**

Email id : ombudsperson@imu.ac.in

4. **Important Points for submitting Appeal to the Ombudsperson**

Following are to be noted before making an appeal to the Ombudsperson;

- (a) Any student aggrieved by the decision of the Students' Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision, through email.
- (b) The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under UGC (Redressal of Grievances of Students) Regulations, 2023.

(c) **No appeal or application** shall be entertained by the Ombudsperson for revaluation or re-totaling of answer sheets from an examination.

(d) The Ombudsperson may recommend appropriate action against the complainant, where a complaint is found to be false or frivolous

This issues with the approval of the Competent Authority.


Deputy Registrar (Academics)

To,

Campus Director(s)/Principal of AI(s)

Copy to:

1. VC } - For kind information
2. Pro- VC }
3. Prof. (Dr.) VR Muraleedharan, (Retd.), Ombudsperson
4. Registrar/CoE
5. CVO
6. FO(I/c)
7. Chairperson, SGRC Campuses/AIs
8. DR (A,L&S)/AR (Academics)
9. IT - for uploading the same on IMU website
10. File